Traffic and Parking Violations

If you receive a traffic ticket for a moving violation such as speeding or running a red light, it is helpful to know your rights [1]. If you owe a fine, or wish to enter a plea of not guilty and go to court, it is important to respond quickly within the dates stipulated on the ticket. You may receive points on your license for certain infractions, and your insurance rates may go up for any infractions for which you are found guilty. More information can be found on the State of Connecticut Judicial Branch website [2].

If you receive a parking ticket from the City of New Haven, it is advisable to take action quickly if you would like to dispute the ticket. Otherwise, you should make payment as soon as possible because the fine will increase over time.

Paying a Parking Ticket

There are four ways to pay a parking ticket in New Haven:

- **Online**: Make a payment through the [online parking ticket payment system](https://www.tocite.net/newhavenct/portal) website [3].
- **Over the Phone**: Make a payment over the phone using Visa or MasterCard by calling (203) 946-8055. Please have ticket number available when calling.
- **Through the Mail**: Mail in a payment to the address indicated on the ticket. Please put ticket number and/or license plate number on your check. Do not mail cash.
- **In Person**: Pay in person at the Collections Office on the first floor of 200 Orange Street, New Haven CT 06510 on weekdays between 9:00 am and 5:00 pm.

View Larger Map [4]