As we start the semester, we wanted to remind you about all of the ways you can get support from our team. Please remember that our website is always an excellent place to start and you can find the answers to many of your questions by simply using the search function on our site!

Below are the additional ways you can get in touch with us and access our building and space.

### Getting in Touch With Your OISS Adviser

#### Zoom Meetings

OISS Advisers continue to be available for Zoom meetings. Please schedule an appointment with your OISS adviser [1] if you have questions that would benefit from a conversation and better addressed in a meeting rather than an email.

#### Email

You can always get in touch with your OISS adviser via email [2]. While it may take us several days to get back to you due to our high volume of email traffic, we promise that we will do our best to answer your questions as quickly as we can.
Walk-In Advising

OISS Advisers are also available for walk-in advising. Walk-in advising is available on Mondays, Wednesdays, Thursdays, and Fridays in the afternoons from 1 to 4 pm (Our building is closed between 12 and 1 pm). You can drop-in at any time during these days and times if you have a quick question and would like to talk to an OISS adviser.

If you click the link at the end of this section you will also see that every OISS adviser is assigned to a specific day of the week, so if you would like to meet with a specific adviser or your designated OISS adviser you can choose to come to walk-in advising on the day they are assigned. Find out more about walk-in advising [3].

OISS Virtual Drop-In Hours:

Virtual drop-in hours are an easy way to ask a quick immigration or Yale-related question. If you have a topic that requires a longer discussion, we recommend that you either make an appointment with your designated OISS adviser or come to walk-in advising. Virtual drop-in hours are available Mondays, Wednesdays, Thursdays, and Fridays between 12 and 1 pm. Find out more about drop-in hours [4].

OISS Building Hours

OISS will be open for picking up and dropping off documents and travel signatures on Mondays, Wednesdays, Thursdays, and Fridays from 9 am to 12 pm, and from 1 to 5 pm. Our doors are closed from 12 to 1 pm during lunch hour.

We are also open in the evenings from 5-9pm, Tuesdays-Fridays, as a student and scholar space! If you're interested in reserving our space for an event, please get in touch with our team [5].

Closed Tuesdays

Please note that our office will be closed on Tuesdays and we will not have anyone on-call. However, our phones will remain on in case of emergency and our advisers will still be available over email and/or Zoom appointments on Tuesdays.

Attend an OISS Event

We will have many events happening this spring and we would love for you to join us. Head to our Program Calendar [6] to see what we have coming up and register today.

We look forward to connecting with you this semester!

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Connect with OISS

Learn how to get in touch with OISS and find your adviser.

[2] —

Virtual Drop-In Hours

These drop-in hours are for quick immigration or Yale-related questions.
Walk-In Advising

Meet with an adviser in-person at OISS.