

OISS Office Hours & Services

August 25, 2026



Welcome or welcome back to the start of the fall semester! With the new year, we have updated our services to give you more hands-on time with your designated OISS Adviser. See below and you can easily [find all of our services listed on this page](#) [1].

We will be back in touch around Thanksgiving break with updated service hours.

Connecting with your designated OISS Adviser

The first step is knowing who your OISS adviser is! [Find out who your OISS adviser is here](#) [1] if you're unsure.

Ways to connect with your adviser:

- [Email](#) [2]- while it may take us a few days to get back to you due to our high volume of email traffic, we promise that we will do our best to answer your questions as quickly as we can
- [Schedule an appointment](#) [2] - best for more complex conversations such as employment, academic changes, etc.
- [In-person office hours](#) [3] - come to OISS during their scheduled office hours to be seen on a first-come first-served basis
- [Virtual office hours](#) [4] - held over Zoom, join their waiting room during their listed times

[General Virtual Drop-In Advising \[5\] in the Mornings](#)

Our virtual drop-in hours are available on Mondays, Wednesdays, Thursdays, and Fridays from 10:00 a.m. to 12:00 p.m. EST.

General virtual drop-in advising is for quick questions, such as travel advice or renewing your visa, which should take no more than 5 minutes. The majority of your questions should be directed to your designated OISS adviser to receive the most comprehensive advice.

Office Closings

[OISS will be closed every Tuesday \[6\]](#) and **between 12:00 and 1:00 pm every day for lunch**, as well as for any official Yale holidays and recess days. See [Hours, Directions, & Parking \[6\]](#) for details.

OISS Building Hours

OISS will be open for picking up and dropping off documents on Mondays, Wednesdays, Thursdays, and Fridays from 9:00 am to 12:00 pm, and from 1:00 to 5:00 pm. Our doors are closed on Tuesdays, and from 12:00 to 1:00 pm every day during lunch hour.

Starting the week of September 14th, OISS will be open from 5:00 to 9:00 pm, Mondays through Fridays for events, and as a community space. Please feel free to come by and hang out in the office, or [book our space for events \[7\]](#) or group meetings.

[THE OasISS \[8\]](#)

We also have a beautiful wellness space in our office called, [The OasISS \[8\]](#)! Read more about the space and stop by to use it during the day or in the evenings, whenever we are open.

Attend an OISS Event

We will have many events happening this fall, and we would love for you to join us. Head to our [Program Calendar \[9\]](#) to see what we have coming up and register today.

We look forward to connecting with you soon!

[Connect with OISS](#)

[Learn how to get in touch with OISS and find your adviser.](#)

[1]

[General Virtual Drop-In Hours](#)

[These drop-in hours are for quick immigration or Yale-related questions.](#)

[10]

In-Person Office Hours

[Meet with your designated OISS adviser in-person at OISS during their scheduled times.](#)

[3]

Virtual Office Hours

[Meet with your designated OISS adviser during their virtual office hours over Zoom.](#)

[4]

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Links

[1] <https://oiss.yale.edu/about/connect-with-oiss> [2] <https://oiss.yale.edu/about/oiss-staff> [3] <https://oiss.yale.edu/about/connect-with-oiss/in-person-office-hours> [4] <https://oiss.yale.edu/about/connect-with-oiss/virtual-office-hours> [5] <https://oiss.yale.edu/about/connect-with-oiss/virtual-drop-in-hours> [6] <https://oiss.yale.edu/about/hours-directions-parking> [7] <https://oiss.yale.edu/programs-events/reserve-a-room-at-oiss> [8] <https://oiss.yale.edu/news/hang-at-the-oasiss> [9] <https://oiss.yale.edu/calendar> [10] <https://oiss.yale.edu/about/connect-with-oiss/general-virtual-drop-in-hours>