Beware of Scam Phone Calls & Emails

September 21, 2021

We've recently heard from several students who were contacted by scammers posing as government officials. We wanted to remind the entire international community to be vigilant in protecting your identity and finances. You should never give money to someone you don't know or before you've verified their identity.

DHS will never use the internet or telephone to contact students and scholars to ask for money or identity information. It's important to note that you shouldn't always trust your caller ID; phone numbers can be manipulated to appear as a legitimate government agency, Yale offices, or even the police. If you're ever in doubt, hang up and check-in with our office [1] or Yale Police [2] about the call.

Below is an expert from The ICE Office of Professional Responsibility. [3]

How does the FRAUD happen:

- The imposter will identify themselves as a federal law enforcement officer, employee or contractor of ICE or the U.S. Department of Homeland Security.
- The imposter will demand money or merchandise from you claiming to be able to help you get an immigration benefit, legal status, or documents.
- The promised benefit or service is never received.

Legitimate ICE Officers will never:

- Offer lawful immigration status or other immigration services in exchange for money or merchandise
- Use the internet or telephone to contact a member of the public to offer immigration services in exchange for payment through pre-paid cash cards like GreenDot or services like Western Union and MoneyGram
- Use a third-party person to solicit and collect a fee from a member of the public in exchange for immigration services
- Ask you or any member of the public for payment of any kind

For more information on common scams, please read our website [4]. If you receive a scam phone call, be sure to report it online right away [5].

Source URL: https://oiss.yale.edu/news/beware-of-scam-phone-calls-emails

Links:
[1] https://oiss.yale.edu/about/connect-with-oiss
[5] https://www.dhs.gov/blog/2020/01/02/avoid-scams