

Emergency Information



What to Do in a Crisis

Whether in need of immediate or on-going support in a time of crisis, there are many resources for getting the help you need - see the links and phone numbers below. If you don't know where to turn, but need someone who can listen and help you solve your problem, you can always [contact your adviser](#) [1] and they will get back to you as soon as they can.

Travel Emergencies When Returning to the U.S.

- Please keep up to date with university [announcements regarding COVID-19](#). [2] including international travel.
 - If you have left the U.S. without your I-20 or DS-2019 or if the OISS signature is more than 12 months old, email your [OISS adviser](#). [3] To request that a new visa document be shipped to you, see the instructions below.
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Yale/New Haven Emergency Contact Information

In the event of an emergency or crisis (personal or otherwise) dial 911. You can dial 911 from any phone.

[Police & Fire](#)

- Emergencies: **911**
- Yale-New Haven Hospital: **119**
- [Yale Police](#) [4]: **(203) 432-4400**

[Health & Human Services](#)

- [Yale Health Plan](#): [5] **(203) 432-0123**
- [Yale Health Center: Acute Care](#) [6]
- Employee Assistance Program (confidential counseling): **(800) 232-6092**
- [Mental Health & Counseling at Yale Health](#) [7]
- [Walden Peer Counselors](#) [8] (Undergraduates)

[Security](#)

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- Security 24-hour services: **(203) 785-5555**
- Escort service: **(203) 432-9255** (2-WALK)
- [Yale Police](#) [4]: **(203) 432-4400**

[International Travel Emergencies](#)

- University Security (24/7) **(203) 785-5555**
- [Yale Travel Management](#) [9]
- Medical Emergencies
 - [Yale Health Plan](#) [5]: **(203) 432-0123**
 - [International SOS Travel Assistance](#) [10]: **(215) 942-8478** (you may call collect)

[Domestic Violence & Sexual Assault Resources](#)

- [Sexual Harassment and Assault Response \(SHARE\) Center](#) [11]: **(203) 432-6653**
- [Domestic Violence & Sexual Assault Crisis Services 24-Hour Hotlines](#) [12]
- [Sexual Misconduct Response at Yale](#) [13]
- [Communication & Consent Educators \(Undergraduate CCEs\)](#) [14]
- [New Haven Sexual Assault Crisis Services](#) [15]
- [RAINN: Rape, Abuse, & Incest National Network](#) [16]
- [Domestic Violence Services of Greater New Haven](#) [17]
- [Connecticut Sexual Assault Crisis Services](#) [18]

[Environmental Health & Safety](#)

- [Environmental Health & Safety \(EHS\) Website](#) [19]
- EHS Hours: Monday – Friday, 8:30 am to 5:00 pm: **(203) 785-3555**
- All other times: **911**

[Maintenance Emergencies](#)

- [Yale Facilities](#) [20] (Medical, Science and Central area): **(203) 432-6888**
- Heat control: **(203) 432-6888**

Stay Informed & Sign Up for Alerts

- Sign up for [Yale Alerts](#) [21] via phone, text messaging, and email.
- [Register for City of New Haven alerts](#) [22] as well.
- Be familiar with the [Yale Emergency Management](#) [23] resources
- Be aware of New Haven [traffic and parking advisories](#) [24].
- Browse this list of [New Haven emergency resources](#) [25].

Source URL: <https://oiss.yale.edu/life-at-yale/safety-security/emergency-information>

Links:

[1] <https://oiss.yale.edu/about/contact-oiss>

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- [2] <https://communications.yale.edu/covid-19-information>
- [3] <https://oiss.yale.edu/about/connect-with-oiss>
- [4] <https://your.yale.edu/community/public-safety>
- [5] <http://yalehealth.yale.edu/>
- [6] <http://yalehealth.yale.edu/directory/departments/acute-care>
- [7] <http://yalehealth.yale.edu/directory/departments/mental-health-counseling>
- [8] <http://walden.sites.yale.edu/>
- [9] <https://your.yale.edu/administrative-services/travel-relocation-fleet/travel-management>
- [10] <https://ogc.yale.edu/erm/ISOS>
- [11] <http://sharecenter.yale.edu/>
- [12] <https://your.yale.edu/community/public-safety/campus-safety-services/crisis-services-24-hour-hotlines>
- [13] <http://smr.yale.edu/>
- [14] <http://cce.yalecollege.yale.edu/>
- [15] http://www.womenfamilies.org/Content/Sexual_Assault_Crisis_Services.asp
- [16] <https://www.rainn.org/>
- [17] <http://www.dvsgnh.org/>
- [18] <http://endsexualviolencect.org/>
- [19] <http://ehs.yale.edu/>
- [20] <http://facilities.yale.edu/>
- [21] <https://emergency.yale.edu/stay-informed/yale-alert>
- [22] https://www.newhavenct.gov/gov/depts/emergency_info/alerts.htm
- [23] <https://emergency.yale.edu/>
- [24] <https://www.newhavenct.gov/gov/depts/traffic/default.htm>
- [25] http://www.newhavenct.gov/gov/depts/emergency_info/default.htm