

Emergency Information

[Emergency Information](#) [1]

[Emergency Information](#) [2]



What to Do in a Crisis

Whether in need of immediate or on-going support in a time of crisis, there are many resources for getting the help you need - see the links and phone numbers below. If you don't know where to turn, but need someone who can listen and help you solve your problem, you can always [contact your designated OISS adviser](#) [3].

Travel Emergencies When Returning to the U.S.

- If you have left the U.S. without your I-20 or DS-2019 or if your travel signature is more than 12 months old, email your [OISS adviser](#). [4] I-20s and DS-2019s can be sent electronically, so if you need one your OISS adviser will send it to you via OISS Connect.
- If you encounter issues at the U.S. border and the CBP officer has questions that can be answered by OISS, please ask the officer if they would like to call OISS for confirmation. During office hours, you can call our front desk at (203) 432-2305 and you will be connected to an OISS adviser. After hours, please call the Yale Security at (203) 785-5555 and they will immediately call the OISS director or associate director.

Yale/New Haven Emergency Contact Information

In the event of an emergency or crisis (personal or otherwise) dial 911. You can dial 911 from any phone.

[Police & Fire](#)

- Emergencies: **911**
- Yale-New Haven Hospital: **119**
- [Yale Police](#) [5]: **(203) 432-4400**

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Health & Human Services

- [Yale Health Center: Acute Care](#) [6] **(203) 432-0123**
- [Yale Health Plan](#) [7] [Member Services](#) [8]
- [Employee Assistance Program](#) [9]
- [Mental Health & Counseling at Yale Health](#) [10]
- [Walden Peer Counselors](#) [11] (Undergraduates)

Security

- Security 24-hour services: **(203) 785-5555**
- Escort service: **(203) 432-9255** (2-WALK)
- [Yale Police](#) [5]: **(203) 432-4400**

International Travel Emergencies

- University Security (24/7) **(203) 785-5555**
- [Yale Travel Management](#) [12]
- Medical Emergencies
 - [Yale Health Plan](#) [7]: **(203) 432-0123**
 - [International SOS Travel Assistance](#) [13]: **(215) 942-8478** (you may call collect)

Domestic Violence & Sexual Assault Resources

- [Sexual Harassment and Assault Response \(SHARE\) Center](#) [14]: **(203) 432-6653**
- [Domestic Violence & Sexual Assault Crisis Services 24-Hour Hotlines](#) [15]
- [Sexual Misconduct Response at Yale](#) [16]
- [Communication & Consent Educators \(Undergraduate CCEs\)](#) [17]
- [New Haven Sexual Assault Crisis Services](#) [18]
- [RAINN: Rape, Abuse, & Incest National Network](#) [19]
- [The Umbrella Center for Domestic Violence Services \(UCDVS\)](#) [20]
- [Connecticut Sexual Assault Crisis Services](#) [21]

Environmental Health & Safety

- [Environmental Health & Safety \(EHS\) Website](#) [22]
- EHS Hours: Monday – Friday, 8:30 am to 5:00 pm: **(203) 785-3555**
- All other times: **911**

Maintenance Emergencies

- [Yale Facilities](#) [23] (Medical, Science and Central area): **(203) 432-6888**
- Heat control: **(203) 432-6888**

Stay Informed & Sign Up for Alerts

- Sign up for [Yale Alerts](#) [24] via phone, text messaging, and email.
 - Before you travel internationally, [register your travel](#) [25] with Yale.
 - [Register for City of New Haven alerts](#) [26] as well.
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- Be familiar with the [Yale Emergency Management](#) [27] resources
- Be aware of New Haven [traffic and parking advisories](#) [28].
- Browse this list of [New Haven emergency resources](#) [29].

Source

URL:<https://oiss.yale.edu/getting-started/incoming-scholars/preparing-for-yale/safety-resources/emergency-information>

Links

[1] <https://oiss.yale.edu/getting-started/preparing-for-yale/safety-resources/emergency-information> [2] <https://oiss.yale.edu/campus-community-life/for-students/safety-resources/emergency-information> [3] <https://oiss.yale.edu/about/contact-oiss> [4] <https://oiss.yale.edu/about/connect-with-oiss> [5] <https://your.yale.edu/community/public-safety> [6] <https://yalehealth.yale.edu/department/acute-care> [7] <http://yalehealth.yale.edu/> [8] <https://yalehealth.yale.edu/department/member-services> [9] <https://www.liveandworkwell.com/content/en/member.html> [10] <http://yalehealth.yale.edu/directory/departments/mental-health-counseling> [11] <http://walden.sites.yale.edu/> [12] <https://your.yale.edu/administrative-services/travel-relocation-fleet/travel-management> [13] <https://ogc.yale.edu/erm/ISOS> [14] <http://sharecenter.yale.edu/> [15] <https://your.yale.edu/community/public-safety/campus-safety-services/crisis-services-24-hour-hotlines> [16] <http://smr.yale.edu/> [17] <http://cce.yalecollege.yale.edu/> [18] [http://www.womenfamilies.org/Content/Sexual Assault Crisis Services.asp](http://www.womenfamilies.org/Content/Sexual_Assault_Crisis_Services.asp) [19] <https://www.rainn.org/> [20] <https://www.bhcare.org/services/domestic-violence-victim-advocacy-3/umbrella-center-for-domestic-violence-services/> [21] <http://endsexualviolencect.org/> [22] <http://ehs.yale.edu/> [23] <http://facilities.yale.edu/> [24] <https://emergency.yale.edu/stay-informed/yale-alert> [25] <https://world-toolkit.yale.edu/register-your-travel> [26] https://www.newhavenct.gov/gov/depts/emergency_info/alerts.htm [27] <https://emergency.yale.edu/> [28] <https://www.newhavenct.gov/gov/depts/traffic/default.htm> [29] http://www.newhavenct.gov/gov/depts/emergency_info/default.htm