

## My Adviser Connect (MAC) Hours

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My Adviser Connect (MAC) hours function like virtual office hours. Your designated OISS adviser has a set time each week during which they will be available on Zoom. **Please note you should only join your designated adviser's MAC Hours; these hours are NOT general drop-in like our other services.**

You can check the calendar below to confirm which times they will be available for MAC hours. Advisers will update this calendar if they are unable to attend their regular MAC hours for the week. Please check the schedule and confirm their availability before joining.

During your designated OISS adviser's MAC hours, complete the form linked in the calendar event below or from their [staff page](#) [1] to let them know why you are joining, and then click the Zoom link.

Please note that this service operates on a first-come, first-served basis, so you may experience a short wait before being admitted. If you join outside of the regular MAC hours, your adviser will not be available to see you. These hours are designed for quick immigration questions that can be answered in 5-10 minutes and are not a replacement for scheduling an individual appointment with your OISS adviser for more in-depth advising.

### Adviser Schedule

If you are not sure who your adviser is, [you can find them on this page](#). [2]

**Please note that this schedule is subject to change at any time.** If you need to get in touch outside of these times, please [contact your designated OISS adviser](#) [2].

### No MAC Hours on Holidays and Recess Days

Please note that the OISS office will not be operating on [official Yale holidays and recess days](#) [3]. Please check our [Hours, Directions, and Parking](#) [4] page for exact dates.

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**Source URL:**<https://oiss.yale.edu/about/connect-with-oiss/my-adviser-connect-mac-hours>

### Links

[1] <https://oiss.yale.edu/about/oiss-staff> [2] <https://oiss.yale.edu/about/connect-with-oiss> [3] <https://your.yale.edu/work-yale/benefits/paid-time/official-yale-holidays> [4] <https://oiss.yale.edu/about/hours-directions-parking>